

WESTERN ROCKCASTLE WATER ASSOCIATION

P.S.C. Ky. No. 98-615

Cancels P.S.C. Ky. No. 97-362 & 95-088

WESTERN ROCKCASTLE WATER ASSOCIATION, INC.
(Utility)

OF

BRODHEAD, KENTUCKY
(City)

RATES, RULES AND REGULATIONS FOR FURNISHING

Water Service

AT

Western Portion of Rockcastle County
(Location)

Northern Portion of Rockcastle County

Southeastern Portion of Lincoln County

Northeastern Portion of Pulaski County

FILED WITH PUBLIC SERVICE COMMISSION OF
KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 17 1998

ISSUED _____, 19____

EFFECTIVE _____, 19____

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

ISSUED BY Stephen D. Bell
Western Rockcastle Water Assoc., Inc.
(Name of Utility)

BY Charles D. Burton
(Signature)
President

For: Rockcastle County
Community, Town or City

P.S.C. KY. NO. 1

1st Revised SHEET NO. 1

Western Rockcastle Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATES AND CHARGES

Rates: Monthly

5/8 X 3/4 Inch Meter

First	2,000 Gallons	\$28.94	Minimum Bill	(I)
Next	3,000 Gallons	\$0.00827	Per Gallon	
Next	5,000 Gallons	\$0.00763	Per Gallon	
Next	15,000 Gallons	\$0.00698	Per Gallon	
Over	25,000 Gallons	\$0.00637	Per Gallon	

1-Inch Meter

First	5,000 Gallons	\$47.25	Minimum Bill
Next	5,000 Gallons	\$0.00763	Per Gallon
Next	15,000 Gallons	\$0.00698	Per Gallon
Over	25,000 Gallons	\$0.00637	Per Gallon

1 1/2-Inch Meter

First	10,000 Gallons	\$84.65	Minimum Bill
Next	15,000 Gallons	\$0.00698	Per Gallon
Over	25,000 Gallons	\$0.00637	Per Gallon

2-Inch Meter

First	25,000 Gallons	\$187.10	Minimum Bill
Over	25,000 Gallons	\$0.00637	Per Gallon

DATE OF ISSUE 11/22/2023

Month / Date / Year

DATE EFFECTIVE 11/22/2023

Month / Date / Year

ISSUED BY [Signature] [Signature]
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2023-00334 DATED 11/22/2023

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director

Linda C. Bridwell

EFFECTIVE

11/22/2023

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Western Rockcastle Water Assoc.

(NAME OF UTILITY)

FOR Western Rockcastle Water Assoc.

(COMMUNITY OR COUNTY)

P.S.C. KY. NO. 98-615

Original SHEET NO. 1

CANCELING P.S.C. KY. NO.

SHEET NO.

CLASSIFICATION OF SERVICE

MONTHLY RATES

5/8 Inch X 3/4 Inch Meter

First	2,000 Gallons	\$13.80	Minimum Bill
Next	3,000 Gallons	4.70	Per 1,000 Gallons
Next	5,000 Gallons	4.40	Per 1,000 Gallons
Next	15,000 Gallons	4.00	Per 1,000 Gallons
Over	25,000 Gallons	3.00	Per 1,000 Gallons

1 Inch Meter

First	5,000 Gallons	\$27.90	Minimum Bill
Next	5,000 Gallons	4.40	Per 1,000 Gallons
Next	15,000 Gallons	4.00	Per 1,000 Gallons
Over	25,000 Gallons	3.00	Per 1,000 Gallons

Cancelled February 11,
2004.

1 1/2 Inch Meter

First	10,000 Gallons	\$49.90	Minimum Bill
Next	15,000 Gallons	4.00	Per 1,000 Gallons
Over	25,000 Gallons	3.00	Per 1,000 Gallons

2 Inch Meter

First	25,000 Gallons	\$109.90	Minimum Bill
Over	25,000 Gallons	3.00	Per 1,000 Gallons

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 17 1998

Wholesale Water Rate
All Usage

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

\$1.81 Per 1,000 Gallons

BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE

DATE EFFECTIVE

ISSUED BY Charles D. Burton
SIGNATURE OF OFFICER

President
TITLE

MONTH DAY YEAR
ADDRESS

Issued by authority of an Order of the Public Service Commission of
Kentucky in Case No. _____ dated _____.

FOR: Rockcastle County
Community, Town or City

P.S.C. KY. NO. 1

2nd Revised SHEET NO. 2

Western Rockcastle Water Association
(Name of Utility)

CANCELLING P.S.C. KY. NO. 1

1st Revised SHEET NO. 2

RATES AND CHARGES

CONNECTION CHARGES

5/8" X 3/4" Meter Size

\$1,387.00 (I)

All Meters Larger Than 5/8" x 3/4"

Actual Cost of Meter Plus
Time and Materials

ROCK CLAUSE

An additional charge shall be made for meter connections where rock is encountered, such rock condition being defined as limestone or other hard stratified material in a continuous volume of at least one cubic yard or more and which cannot be removed using ordinary excavation equipment. The charge shall be applied per linear trench foot and shall not exceed the actual cost of excavation.

DATE OF ISSUE 03/10/2025

Month / Date / Year

DATE EFFECTIVE 06/09/2025

Month / Date / Year

ISSUED BY *Danell White*

(Signature of Officer)

TITLE PRESIDENT

BY THE AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATE: _____

KENTUCKY PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director

Linda C. Bridwell

EFFECTIVE

6/9/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Rockcastle County
Community, Town or City

P.S.C. KY. NO. 1

First Revised SHEET NO. 3

Western Rockcastle Water Association
(Name of Utility)

CANCELING P.S.C. KY. NO. 1

Original SHEET NO. 3

RULES AND REGULATIONS

SPECIAL NON-RECURRING CHARGES:

Connection/Turn-on Charge	45.00
Disconnect/Reconnect	60.00
Field Collection Charge	30.00
After Hours Service Call	45.00
Late Payment Penalty	10%
Meter Test Charge	25.00
Returned Check	25.00
Meter Relocation Charge	Actual Cost

The utility will locate water lines for contractors and individuals. A Contractor/Individual who damages a water line will be charged the actual cost of repairs.

DATE OF ISSUE 12/29/04
Month / Date / Year

DATE EFFECTIVE 12/21/04
Month / Date / Year

ISSUED BY Charles W. Burton
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
12/21/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director

FOR Rockcastle County
Community, Town or City

P.S.C. KY. NO. 1

First Revised SHEET NO. 3

CANCELING P.S.C. KY. NO. 1

Original SHEET NO. 3

Western Rockcastle Water Association
(Name of Utility)

RULES AND REGULATIONS

DEPOSITS:

A customer may be charged a deposit of \$63.00 This amount does not exceed 2/12 of the average annual bill of residential customers.

DATE OF ISSUE 12/29/04
Month / Date / Year

DATE EFFECTIVE 12/21/04
Month / Date / Year

ISSUED BY Charles W. Benton
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
12/21/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director

(COMMUNITY OR COUNTY)
Western Rockcastle Water Assoc.
(NAME OF UTILITY)

FOR Western Rockcastle Water Assoc.

P.S.C. KY. NO. 98-615

Original SHEET NO. 4

CANCELING P.S.C. KY. NO.

SHEET NO.

RULES AND REGULATIONS

The following rules and regulations are subject to change by the Directors of the Association at any time subject to the approval of the Public Service Commission.

1. Meters will be read by the customer monthly between the 10th and 20th of each month and meter reading sent in with payment for previous month.
2. Bills will be dated and mailed the first week of each month and considered past due if not mailed by the 20th of the month with a 10% penalty.
3. All meters will be located on Association mains and in the absence of special permission of the property to be served.
4. Complaints may be made to the Clerk of the system and may be appealed to the Directors of the Association.
5. There will be no cross-connection with any other water systems the consumer may have.
6. There will be no more than one residence connected to any one meter.
7. A reconnection fee shall be charged where the water supply has been discontinued for nonpayment of delinquent bills. Also, the old delinquent bill must be paid, or a partial payment plan entered into, before water supply can be restored.
8. Water bills may be paid at the Office of the Association or mailed to Route #1, Box 208, U.S. Highway 150 South, Brodhead Kentucky 40409.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE

DATE EFFECTIVE

DEC 17 1998

ISSUED BY Charles D. Benton President
SIGNATURE OF OFFICER TITLE

PURSUANT TO 207 KAR 50:11,
SECTION 9(1)

ADDRESS BY Stephen O. Bell
SECRETARY OF THE COMMISSION

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ dated _____.

(COMMUNITY OR COUNTY)
Western Rockcastle Water Assoc.
(NAME OF UTILITY)

FOR Western Rockcastle Water Assoc.

P.S.C. KY. NO. 98-615

Original SHEET NO. 5

CANCELING P.S.C. KY. NO.

SHEET NO.

RULES AND REGULATIONS

EQUAL DEPOSITS

All customers will pay equal deposits in the amount of \$50.00 to secure payment of bills. Service may be refused or discontinued for failure to pay the required deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

If the customer has maintained a satisfactory payment record, the deposit will be refunded after 18 months along with interest accrued since the last interest payment date. If the deposit has been returned and the customer fails to maintain a satisfactory payment record, the deposit may then be required.

If a deposit is held by the utility at the time service is terminated, the deposit and interest accrued since the last interest payment date shall be credited to the final bill with any remainder refunded to the customer. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit, the payment or credit shall be on a prorated basis.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 17 1998

DATE OF ISSUE

DATE EFFECTIVE

PURSUANT TO 607 KAR 5.011,
SECTION 8(1)

ISSUED BY Charles W. Benton
SIGNATURE OF OFFICER

President
TITLE

BY: Stephan O. Bell
MONTH DAY YEAR
SECRETARY OF THE COMMISSION

ADDRESS

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ dated _____.

(COMMUNITY OR COUNTY)
Western Rockcastle Water Assoc.
(NAME OF UTILITY)

FOR Western Rockcastle Water Assoc.

P.S.C. KY. NO. 98-615

Original SHEET NO. 6

CANCELING P.S.C. KY. NO.

SHEET NO.

RULES AND REGULATIONS

MONITORING OF CUSTOMER USAGE

At least once annually the utility will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 30 percent or more and cannot be attributed to a readily identified common cause, the utility will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the utility will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the utility will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The utility will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the utility will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE

DATE EFFECTIVE

DEC 17 1998

ISSUED BY

MONTH DAY YEAR

SIGNATURE OF OFFICER

President

TITLE

MONTH

DAY

YEAR

ADDRESS

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

SECRETARY OF THE COMMISSION

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ dated _____.

Western Rockcastle Water Assoc.

(NAME OF UTILITY)

FOR Western Rockcastle Water Assoc.

(COMMUNITY OR COUNTY)

P.S.C. KY. NO. 98-615

Original SHEET NO. 7

CANCELING P.S.C. KY. NO. _____

SHEET NO. _____

RULES AND REGULATIONS

PURCHASED WATER ADJUSTMENT CLAUSE

Tabulation Form to be used for purchased water adjustments in accordance with 807 KAR 5:067, Purchased Water Adjustment Clause, as adopted by the Public Service Commission.

1. Volume of water purchased for 12-month period ended _____
(which is within 3 months of effective date of supplier's rate change) 1/ _____ M Gal.
2. Cost at new rates \$ _____
3. Cost at Base Rate \$ _____
4. Total change in cost (Item 2 minus Item 3) \$ _____
5. Volume sold for same period as in Item 1 .. _____ M Gal.
6. PWA per M gallon sold
(Item 4 divided by Item 5) _____ ¢

Note 1: Item 1 cannot, for this computation table, exceed Item 5 divided by .85.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 17 1998

DATE OF ISSUE _____

DATE EFFECTIVE _____

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

ISSUED BY Charles D. Benton
MONTH DAY YEAR
SIGNATURE OF OFFICER

President
TITLE

BY: Stephan B. Bell
MONTH DAY YEAR
SECRETARY OF THE COMMISSION

ADDRESS

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ dated _____.

FOR Western Rockcastle Water Assoc.

P.S.C. Ky. No. 98-615

Original Sheet No. 8

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

Western Rockcastle Water Assoc.

RULES AND REGULATIONS

SEND PAYMENTS TO:

**WESTERN ROCKCASTLE COUNTY
WATER ASSOCIATION**

ROUTE 1, BOX 208 - BRODHEAD, KY 40409
(606) 758-4331

ADDRESS CORRECTION
REQUESTED

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT #3
BRODHEAD, KY 40409

ACCOUNT NO.				
DATE BILL MAILED		SERVICE FROM TO		DAYS USED
PREV. READING	PRES. READING	UNITS USED		AMOUNT
CURRENT BILL DUE DATE				AMOUNT DUE
AFTER DUE DATE BY DUE DATE				

ALL BILLS DUE AND PAYABLE BY 20th OF EACH MONTH

SERVICE
ADDRESS

0									
DUE DATE					ACCOUNT NO.				
AMOUNT DUE					AFTER DUE DATE BY DUE DATE				

ENTER
THIS MONTH'S
READING HERE

READ METER
ON 10TH DAY
OF EACH MONTH

RETURN THIS STUB WITH PAYMENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 17 1998

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE _____
Month Day Year

ISSUED BY _____
Name of Officer

Title

PURSUANT TO 907 KAR 5.011
SECTION 9(1)
BY: Stephen D. Bell
SECRETARY OF THE COMMISSION
Address

AREA Rockcastle, Lincoln, Pulaski, & Garrard

PSC KY NO. _____

Original SHEET NO. 9

Western Rockcastle Water Association
(NAME OF UTILITY)

CANCELLING PSC KY NO. _____

SHEET NO. _____

Fire Department Use

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting User shall also be assessed a \$25.00 penalty for each failure to submit a report in a timely manner.

DATE OF ISSUE _____

MONTH / DATE / YEAR

DATE EFFECTIVE May 16, 2016

MONTH / DATE / YEAR

ISSUED BY Danell Whitaker

SIGNATURE OF OFFICER

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

COMMISSION IN CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

Aaron D. Greenwell
ACTING EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2016

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

WESTERN ROCKCASTLE WATER ASSOCIATION
P.O. BOX 627
MT. VERNON, KY. 40456
606-256-8283

WATER USER AGREEMENT

This agreement entered into between the Western Rockcastle Water Association, Inc; a nonprofit corporation, members of the Association, hereinafter called "Members".

WITNESS, WHEREAS, the Member desires to purchase water from the Association and to enter into a water user agreement as required by the Bylaws of the Association.

NOW THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed by the parties hereby as follows:

The Association shall furnish, subject to the limitations set out in its Bylaws and Rules and Regulations now in force or as hereafter amended, such quantity of water as Member may desire in connection with Member's occupancy of the following described.

The Member agrees to grant to the Association, its successor and assigns, a perpetual easement, in, over, under and upon the above described land, with the right to erect, construct, install, replace, and remove water pipelines and appurtenant facilities, together with the right to utilize adjoining lands belonging to the Member for the purpose of ingress to and egress from the above described lands.

The Member shall install and maintain at his / her own expense a service line which shall begin at the meter and extend to the dwelling or place of use. The service line shall connect with the distribution system of the association at the nearest place of desired use by the Member, provided the Association has determined in advance that the system is of sufficient capacity to permit delivery of water at that point.

No voting rights shall incur to the benefit of any Member until the Member becomes a user and is paying a monthly water bill.

The Member agrees to comply with and be bound by the Articles, Bylaws, Rules, and Regulations of the Association, now in force, or as hereafter duly and legally supplemented, amended, or changed. The Member also agrees to pay for water as such rates, times, and place as shall be determined by the Association, and agrees to the imposition of such penalties for noncompliance as are now set out in the Association's Bylaws and Rules and Regulations, or which may be hereafter adopted and imposed by the Association.

The Member agrees to pay a nonrefundable connection charge in the amount of \$700.00 in addition to a deposit in the amount of \$63.00. In the event of service to the Member being terminated, either voluntarily by the Member, or by the Association for cause, the deposit shall be held and applied by the Association to any unpaid balance the owing on the Member's account. Should the account be fully paid at the time of termination of service to the Member, the Association within a reasonable time shall refund the deposit thereafter.

The Association shall purchase and install a cutoff valve and may also include a water meter in each service. The Association shall have exclusive rights to use such cutoff valve and water meter.

The Association shall have final authority in any question of location of any service line connection to its distribution system; shall determine the allocation of water to Members in the event of a water shortage; and may shut off water to a Member who allows a connection of extension to be made to his service line for the purpose of supplying water to another user. In the event that the total water supply



shall be insufficient to meet all of the needs of the Members, or in the event of a water shortage the Association may prorate the water available by the Board of Directors, and may also prescribe a schedule of hours covering use of water for garden purposes by particular Members and require adherence there to prohibit the use of water for garden purposes; provided that, if at any time the total water supply shall be insufficient to meet all of the needs of all the Members, for domestic purposes before supplying any water for livestock purposes and must satisfy all the needs for all Members for both domestic and livestock purposes before supplying any water for garden purposes.

The Member agrees that no other present or future source of water will be connected to any waterlines served by the association's waterlines and will disconnect from his/her present water supply prior to connecting to and switching to the Association's system.

The Member shall connect his service lines to the Association's distribution system and shall commence to use water from the system on the date the water is made available to the Member of the Association. Water charges to the Member shall commence on the date service is made available, regardless of whether the Member connects to the system.

In the event that the Member shall breach his contract by refusing or failing, without just cause, to connect his service line to the Association's distribution system as set forth above, the Member agrees to pay the Association a lump sum of \$700.00 (seven hundred dollars) as liquidated damages. It is expressly understood and agreed by the parties hereto that the said amount is agreed upon as liquidated damages in that a breach by the Member is either of the respects set forth above would cause serious and substantial damages to the Association, and it would be difficult, if not impossible, to prove the amount of such damages. The parties hereto have computed, estimated, and agreed upon said sum in an attempt to make a reasonable forecast of probable actual loss because of the difficulty in estimating with exactness the resulting damages.

The failure of a Member (customer) to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Nonpayment within ten days from the due date will be subject to a penalty of ten percent (10%) of the delinquent account.
2. Nonpayment within thirty days from the due date will result in the water being shut off from the Member's property.
3. In the event it becomes necessary for the Association to shut off the water from a Member's property, a fee of \$60.00 will be charged for a reconnection of the service. In addition to the \$60.00 connect fee, once a meter is pulled from the Member's property, the Member must pay the total amount due on his/her account before the service can be reconnected.

IN WITNESS WHEREOF, We have executed this agreement this _____ day of _____, 20_____.

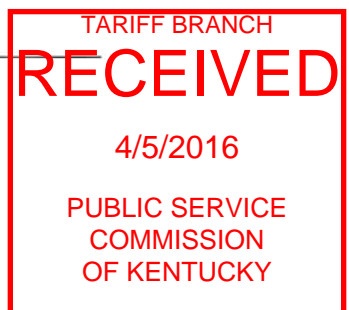
Western Rockcastle Water Association

(Seal)

Attest:

Member

Member



Welcome to :

WESTERN ROCKCASTLE WATER ASSOCIATION

P.O. BOX 627 MT.VERNON KY, 40456

(606) 256-8283

RECEIVED

JUL 2 2015

PUBLIC SERVICE
COMMISSION

____ NEW SERVICE -----\$700.00

____ DEPOSIT-----\$63.00 (REFUNDED AFTER 18 MONTHS IF BILL IS PD EACH MONTH, INCLUDING FINAL BILL)

____ RE-CONNECT FEE-----\$60.00

____ CONNECT FEE ----- \$45.00

- Non-payment after the 20th of the month is subject to a penalty of 10 % of that current months bill.
Late fees may not be adjusted off due to late payment for any reason.
- Non-payment within 30 (thirty) days from the due date will result on service disconnection.
- In the event of disconnection a fee of \$60.00 plus the total amount of your bill up through the current meter reading is required in order to turn your service back on.
- Western Rockcastle Water Association may disconnect service as approved by the Public Service Commission.
- I will be responsible for paying this account if I, or the tenant, moves away or does not pay the account as agreed.

SIGNATURE

DATE

